

The Intersection of Human Touch & AI in Elevating Customer Experiences

Executive Dinner

SPEAKERS



Anders Gericke
Director, Head of Billing
CX & Operation
Nuuday



Odin Skovsted
Director, Customer
Success
Intel



**John-Erik Sommer
Børresen**
Senior Director, Product
& Offering Management
VELUX Commercial



Morten Lantow
Head of Machine
Learning Operations
DSV



**Vanitha
Venkatasubramaniam**
Associate Director,
Commercial Excellence
Novo Nordisk



Martin Kronborg
Director, Customer
Experience
VELUX



Steen Clausen
Director Customer
Support
HARMAN
International



Laura Dumitache
Head of Customer Care
Hempel



**Camilla Kjær
Hejselbæk**
Markedschef - Director
Market
Koda



James Adamczuk
CX Evangelist EMEA
Zoom

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5:30 PM-9:00 PM
Central European Time

The Intersection of Human Touch & AI in Elevating Customer Experiences

In today's fast-paced digital landscape, the synergy between human touch and AI innovation is reshaping the way businesses connect with their customers. In this session we will dive into how leading organisations are seamlessly integrating the power of AI with the irreplaceable essence of human touch to create unparalleled customer experiences. We will discuss the dynamic intersection of empathy-driven

interactions and artificial intelligence, paving the way for a new era in customer engagement.

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