

The Intersection of Human Touch & AI in Elevating Customer Experiences

Executive Dinner

SPEAKERS



Patrick van Kalken
COO
Nutreco



Klaas Buist
Digital Director
Visco



Nick Amodeo
Group Data & Analytics
Director
TIP Trailer Services



Filippo Scocco
Global Consumer
Engagement &
Personalization Manager
Adidas



Kanwar Singh
VP, Digital
Transformation
(Operations)
Elsevier



Sushma Earaiah
Director, Global
eCommerce
Unilever



Gozde Toral Gursoy
Director, Data Strategist
Philips



Jordy Kuiper
Head of Customer
Success Management
Worldline



James Adamczuk
CX Evangelist EMEA
Zoom



Sonja Radenkovic
VP UX Design
TomTom

[CLICK HERE TO REGISTER](#)



November 20, 2024

6:00 PM-9:30 PM

Central European Time

The Intersection of Human Touch & AI in Elevating Customer Experiences

In today's fast-paced digital landscape, the synergy between human touch and AI innovation is reshaping the way businesses connect with their customers. In this session we will dive into how leading organisations are seamlessly integrating the power of AI with the irreplaceable essence of human touch to create unparalleled customer experiences. We will discuss the dynamic intersection of empathy-driven interactions and artificial intelligence, paving the way for a new era in customer engagement.

